Gmate User's Manual

English version 1.0.0

Android Platform



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• Section I: Attentions

Avoidance of Interference

The Gmate device shall be shut down in places that require shutdown of mobile equipment like the airplane and areas placed with medical equipment, fuel, chemical, explosive or blasting zone.

Safe Driving

During the driving, please do not use Gmate device to call to assure your safety.

Accessories

Please use accessories and batteries verified. The use of incompatible accessories may damage Gmate device.

Water Resistance

The Gmate device is not water-proofing, so please keep it dry. It is not allowed to use liquid or wet cloth containing strong detergent to clean your Gmate device. Make sure the device does not contact with any liquid. If such condition occurs, please dismantle the battery and contact with our customer service department or the designated maintenance office.

Repair

The Gmate device may be damaged if opened by non-professional personnel. If there is certain failure in your Gmate device, please contact with our customer service department or the designated maintenance office. Accessories not produced by the original manufacturer are disqualified for guarantee repair.

High Temperature

Avoid the use of Skyroam device in excessive high or low temperature. Also, avoid the exposure of Gmate device under intense sunlight or relatively high humidity.

<Warning>: our company will bear no responsibility for the consequences caused by the failure of observation of the abovementioned suggestions or improper use.

If the contents mentioned in the manual are not conforming to your Gmate device, please take the Gmate device you hold as the standard.

Our company is entitled to modify this user's manual at any time, and no further

notice will be provided. Please check or download the latest version in our official website of http://www.skyroam.com

• Section II: Overview

About Gmate device

The Gmate device described in the user's manual are suitable for GSM, 850, 900, 1800 and 1900 networks after verification. Please consult your service supplier for more information related to network.

When using various functions of Gmate device, please abide by various laws and regulation and respect the local custom as well as others' privacy and legitimate rights and interests (including copyright).

When it is connected to other devices, please read this user's manual to obtain detailed safety description. Please never connect Gmate device to incompatible products.

The installation of Gmate device requires the downloading of software on the official website <u>http://m.skyroam.com</u>. You can find the specific installation steps in <u>http://www.skyroam.com</u>.

Function of Gmate

The Gmate device can enable arbitrary network mobile phones the dual card standby function on versions supported by Android.

Supported Version

A) Gmate device supports arbitrary network mobile phones with Android 2.0 or above.

B) Gmate device can only insert SIM card.

The diagrams in this user's manual are according to the interface on MOTO X8. Interface on mobile phones with other version may be different but does not affect the use.

Customer Service

You may obtain other data of the products of our company and download information related to service, maintenance, etc by visiting <u>http://www.skyroam.com</u>

• Section III: Notice For Use

OEM Accessories of Device

USB data line :Use USB data line to connect the Skyroam device to the computer to charge.

Battery :Standby battery

Button and Parts



• Section IV: Function of Gmate

Function of Call Answering and Dialing

Make sure iTouch and Skyroam device are at the open status if you want to dial and answer calls. Also, valid SIM card shall already be installed. Meanwhile, it shall be within the service area of mobile network.

Function of Short Message

In the information, the short messages can be sent and received.

Note: Skyroam device can only send and receive test message. It does not support the sending and receiving of multimedia messages for the time being.

Before sending or receiving short messages, the following operations may be required:

>> Insert the valid SIM card to Skyroam device and make sure it is within the mobile network service area.

>> Verify the network to see it supports the information function to be used and also this function is already started in your SIM card.

Function of Internet

Make sure Gmate and Client are be connected, and valid SIM card shall already be installed. Meanwhile, it shall be within the service area of mobile network. You can use internet after setting successfully.

• Section V: Designated Symbols in Client Screen

Gmate Client Home, indicating the status of Gmate, including SIM name, SIM number etc.

- Contacts
- Short message
- Recents
- Setting
- Device is in GSM network (Network Service)
- **Battery**: The higher the indication bar is, the stronger the battery capacity will be.
- 5 Status of normal connection between Gmate device and Gmate Client.
- 9 Status of disconnection between Gmate device and Gmate Client.
- Gonnected to GPRS
- Refuse the call



Call reservation



🧕 Unread message

• Section VI: Operation Instruction

Installation of SIM card

Insert SIM card to the Gmate device according to the direction in the following diagram to make sure SIM card is correctly connected with Gmate device.



Download Gmate Client/ Installation

Note: To download client software, choose from the listed available locations:

USA Server: http://m.skyroam.com

China Server: http://c.skyroam.com

It is recommended to select a server which is closest to your location.

The following is an example for selecting the International Server

Enter <u>http://m.skyroam.com</u> on the mobile phone browser to access the website, click **Download** on the page to the screen shown in Figure 1, then click **Click here, download Gmate Client** to download. Download progress can be viewed at the status bar of the mobile phone as shown in Figure 2 (after download, the software will be saved in the Download Folder in the memory card.



B) You can install Gmate Client by opening status bar, or you can go to **file management** on main menu and install it under the **Download** file as the following diagram.



Connection of Gmate

A) In Gmate client interface, click **MENU** key to following Fig.1. Click **Connect Gmate** for **Bluetooth permission request** pop up, select **Yes** and following Fig.2 appears. Click **Scan for devices** to search Bluetooth devices within 10m.



B) From the searched device list, select the Gmate Bluetooth device connection, enter pairing code (as shown in the following figure), and enter the password of the Bluetooth (default Bluetooth password: 1234), and the connection is successfully completed

Note: For safety, it is recommended to change the PIN and name of Gmate device. The battery compartment of each Gmate device is labeled with its Bluetooth address. Please refer to the Bluetooth address for searching if device can not be confirmed.



Main

Shows SIM name, SIM number of Gmate and Internet traffic as the following diagram.



Phone

Phone book list: Display the phone numbers in this machine and SIM card.

Import contacts from Gmate: Click "menu"—>"Import Gmate contacts"

Add contacts: Enter number from keypad, and click 📥 to save.

Make a call: You can choose from your phone book or enter number on keypad to call out as the following diagram.

Call function: Support functions of call reservation, loudspeaker, call mute, call suspension, headset call.



SMS

SMS List: SMS List: It will be a chatting form with the same phone number. There will be a red triangle icon if you failed to send SMS. It will show "draft" on draft text message. It will show a green line before the unread SMS as the following diagram.

Send SMS: Click "new message", enter new message, enter phone number and send.

Select existing phone number to send SMS: click "new message", entet phone list by clicking **Interface**.

Mass SMS: Send mass SMS by entering phone numbers directly or selecting from phone book.(put a comma between those numbers)

View, call, delete(Delete all SMS from one number), add contact, delete all: choose SMS in SMS list and hold press, you can execute those functions when an interface pop up.

Forward, copy text, delete SMS(Delete single SMS), resend: Open SMS from SMS list, choose one SMS and hold press, you can execute those functions when an interface pop up.

Receive SMS: There will be prompt tone when receive a SMS, and the icon \mathfrak{G} will show on status bar. SMS with a green line indicates the unread message.



Logs

Call record list: Display dialed records(green arrow), answered call records(blue arrow), missed call records(red arrow) as the following diagram.

Missed calls: When you have missed calls, there will be an icon 99 on status bar.

Call out from recents: Choose a contact from recents list and click **C** to call out.

Send SMS from recents: Click a contact in the recents to enter the interface of details and then execute it.

View, save, single delete, all delete from recents: choose the number you want to save or delete and hold press, you can execute it when an interface pop up.



Settings

Basic->Boot: Select the option, Gmate Client will run on startup

Basic ->My number: Number of SIM card in Gmate device, can be customized. (Unset SIM card will be shown as unknown)

Basic -> Device Name: Name of Gmate device, can be customized. (Default name is Gmate)
Basic-> Bluetooth PIN: Bluetooth password of Gmate device, can be customized.
(Default password is 1234)

Voice: The ring tone when bluetooth is on or off, can be on or off.

Network>GPRS switch: The ring tone when bluetooth is on or off, can be on or off. GPRS: Turn ON to access Internet after successful connection (Root access permission is required).

Network ->GPRS connection state: Shows connected when connect to Internet, shows disconnected when disconnect to Internet.

Network ->APN settings: APN name (Your APN Name depends on your SIM card, please consult with your operator for details)

Network -> APN settings ->Proxy switch: Switch on **Proxy switch** option, and input **Proxy Server** and **Port** (depends on your SIM card, please consult with your operator for details)

Network ->Flow unit settings: You can select **B**, **KB**, **MB** as your flow unit. **Network ->Clear flow statistics:** To clear flow statistics.

Audio->Mode: Please select this option if the receiving caller experiences low or no volume.

Audio->Volume: Adjust this when incoming audio volume is too low

Audio->Echo setting: If the other party heard the voices have echo phenomenon please checked.

About: Shows version of Gmate Client, version of Gmate device, Bluetooth address of Gmate device, SN, and dynamic IP.



Help: Visit official website www.skyroam.com

Gmate Client Upgrading

Note: Make sure WiFi or Gmate GPRS is turned on.

If Gmate Client has a new version, there will pop up an interface to prompt the upgrade with two options:

Yes: Update Gmate Client now. After the download, you need to replace the software manually if your mobile phone haven't accessed root permission. Otherwise it will pop up an interface to ask the replacement or not.

Next time: Will not upgrade Gmate Client. It will remind the user to upgrade it every day.



Gmate Upgrading

Note: Make sure WiFi or Gmate GPRS is turned on.

If Gmate device has a new version, there will pop up an interface to prompt the upgrade with two options as the following diagram:

Yes: Update Gmate now. After the upgrading, Gmate will restart automatically.

Next time: Will not upgrade Gmate. It will remind the user to upgrade it every day when it is connected.



Manually detect new software version

Click **menu** button in Gmate Client interface and then select "**Check updates**", it can detect if there are new version of Gmate and Gmate Client. It will prompt "**Yes**" and "**Next time**" if there are new versions. Otherwise it will prompt you have the latest version.

