

LOCATING MADE SIMPLE



OWNER'S MANUAL ON-DEMAND PERSONAL GPS LOCATOR

V02-2015

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A PRODUCT OF



Redefining Connectivity

Hello!

Thank you for purchasing the Vectu On-demand Personal GPS Locator.

Before using your device for the first time, read this owner's manual carefully and retain it for future reference.

CONTENTS OF THE PACKAGE



Vectu On-demand Personal GPS Locator with installed SIM card & integrated rechargeable battery



Quick Start Guide

SAFETY

ELECTROMAGNETIC COMPATIBILITY

Magnetic fields in the vicinity of Vectu may cause disturbances in data transmission and should be avoided to prevent malfunction or damage to the device.

NOTE – NATIONAL LAWS ON GPS TRACKING

You agree to use Vectu only for lawful purposes. Certain states/countries may have legislation which restricts the GPS tracking of people, animals or objects. You are responsible for complying with all applicable federal, state and local laws. If you are located outside of the United States, you are responsible for complying with the laws of your country or legal jurisdiction with respect to your use of our Products and Services. Aspenta International bears no responsibility or liability for any use of its Products or Services that may be unlawful in the United States or elsewhere.

SAFETY ADVICE

When in a hospital or other health care facility, observe the restrictions on the use of mobile devices, such as cellular phones. Do not operate this device where you are not able to operate your mobile / cellular phone.

THE BATTERY AND ITS USE

Vectu is powered by a rechargeable lithium ion battery. To prevent malfunction or damage, it is advisable to follow these recommendations for the use of rechargeable batteries:

- Do not remove or replace the original battery
- To avoid irreparable damage to the battery and circuits, do not expose the device to heat sources.

DISPOSAL

Batteries are a source of pollution. When you decide to dispose of Vectu, seek advice from your local electronics recycling authority.

TEMPERATURES

While charging, Vectu should not be exposed to temperatures below 0°C or above 45°C. During normal use, Vectu should not be exposed to temperatures below -20°C/-4°F or above 55°C/131°F. Vectu should not be exposed to direct sunlight for long periods, and should be stored at temperatures between -20°C/-4°F and 55°C/131°F.

GETTING STARTED

Vectu[®] On-demand Personal GPS Locator is a portable location and safety device, perfect for keeping an eye on your loved ones or possessions using myAspenta web or mobile app. The device features unlimited, real-time ondemand location updates, extended life battery, and help button that set off an alert in case of emergency. GPS-enabled Vectu also uses GSM cellular networks to report whereabouts and allows you to keep track of your loved ones anywhere in the world, where GSM cellular reception exists (excludes Japan, S. Korea and N. Korea).



We deliver Vectu with an installed SIM card and first years' service fee included – no service contract required, no roaming charges, no activation fee.



CHARGE

Plug the micro USB cable to the device and connect it to USB port or an electrical outlet using AC adapter.

Slide the power switch to the ON position. Within 15 seconds status light will blink yellow indicating charging.*

Charge until status light turns solid yellow.

*FIRST RELEASE DEVICES WILL NOT CHARGE IF THE POWER SWITCH IS IN THE OFF POSITION – STATUS LIGHT BLINKS RED RAPIDLY - SLIDE THE POWER SWITCH TO THE ON POSITION TO INITIATE CHARGING.

For best results it is preferable to charge Vectu from a normal socket rather than connection to a PC. You will need to charge Vectu for at least 6 hours from a normal socket prior to first use.

Note: If the battery is completely drained, allow few minutes for the status light to turn on.

DOWNLOAD APP OR ACCESS ONLINE



Download and install free myAspenta mobile app, or visit myAspenta online at myAspenta.com.

If you already have myAspenta account, simply login with your username/email address and password.

myAspenta lets you locate and manage multiple devices from a single account, whether yours or shared with you. You may also share your device with other myAspenta users.



For Android 2.3 and higher Go to **Google Play**, search for myAspenta and follow the instructions.



For iOS 7.0 and higher Go to **App Store**, search for myAspenta and follow the instructions.



For other smartphones and computers access online Go to <u>myAspenta.com.</u>



- First and Last Name
- Email Address and Mobile Phone Number (where device notifications will be sent)
- and create username and password which you will use to login

For your security, establishing myAspenta account is a two-step process, requiring verification of your email address. Your account is not complete until you click on the link provided in the verification email.

ACTIVATE

3 📶 49% 🗎 2:34 PM Access the myAspenta app you just downloaded or the myAspenta.com online portal and login. aspenta Select the '+' button to add a Vectu device. 🕱 📶 47% 🛢 2:43 P Add Vectu by typing 12 characters serial number provided on the back of the Q device. Choose device name aspenta and select 'next'. If you are using myAspenta mobile app you may also add Vectu via Bluetooth*. To *The Bluetooth feature will only work with RE X CE smartphones that support Bluetooth 4.0 and are do so make sure that running Android 4.3/iOS 7.0 and higher FCC ID 2ADTO-PLT-001 Bluetooth feature on your phone is enabled and the Serial Number device power switch is in the

ON position. Double click the help button - status light will blink white indicating Bluetooth activity.

You may designate up to four phone numbers and four email addresses to receive notifications. By default notifications will be also sent to the email address and phone number specified during myAspenta account creation. Visit your account settings to update notification and contact settings.

You may also share Vectu with friends and family having myAspenta account. To do so, simply type **username or email address** of the user you wish to share your device with.

myAspenta users you have shared Vectu with will be able to request device location, view heatmap and reports as well as receive in-app notifications.

Notifications You can add up to four additional mobile numbers and four amail addresses to receive notifications for this device. Phone Numbers Add a phone number Emails Add an email Back Sharing John Don Device Sharing Simply type usermanto or small address of the my-depicts are your bits that my our device. With Those area will be able to your your		Notifications Settings Skip
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INITIAL SYSTEM TEST

Perform an initial system test to evaluate operational condition of the device and readiness of those you've chosen to receive notifications.

Slide the power switch to the ON position - the status light blinks red as Vectu goes through network registration process. Once this process is completed the status light will turn off.

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Press and hold help button until the status light goes blue.

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Wait until status light blinks blue five times indicating that the help alert was successfully delivered to the server (if the status light doesn't blink blue in 60 seconds, repeat step 2).



Verify that the help alert was received by you and designated contacts (if any).



Log onto myAspenta account and verify that you can view device location on the map along with last seen date/time.



You can also view your notifications history via myAspenta web or mobile app.

It is advisable to carry out initial system test in a completely open space, with the help button facing upwards. If the status light blinks red for more than 5 minutes, switch the device off and on and repeat above steps.

Vectu uses GPS and GSM technology to determine its location. If the device is indoors or if the GPS signal is not strong enough, the GPS location data may not be received. In that case the device location will be based on the cellular network signal (GSM location), this location is not accurate, but rather an approximation of the device location. If GPS signal is not available, shaded circle around the marker on the map represents accuracy of the location.

USING VECTU



Vectu can be located ON-DEMAND from myAspenta app or once the HELP BUTTON WAS PRESSED. To locate from myAspenta app - select the device and click the 'Locate' button - the device will transmit location every 30 seconds for 5 consecutive minutes. (If Vectu is unreachable within 30 seconds from 'Locate' request, the device might be turned off, out of battery, or is in an area which doesn't have cellular reception).

THE LOCATION DATA IS REFRESHED ON THE MAP FOR A LIMITED TIME ONLY. THIS DEVICE IS NOT DESIGNED FOR CONTINUOUS MONITORING.

TURN VECTU ON/OFF

To turn the device ON, slide the switch to the ON, the status light blinks red as Vectu goes through network registration process. The status light turns off when the device enters standby mode and is ready to use.

To turn the device OFF, slide the switch to the position OFF (when device is turned OFF it cannot send or receive communications).

Every time you turn Vectu ON, the status light will blink red until it connects to the network. In the complete absence of a signal, the status light will blink red continuously.

SENDING HELP ALERT OR CHECK-IN

To check-in or to ask for help from friends and family in critical situation press and hold the help button for two seconds – status light will turn blue. Once the message is successfully delivered to the server status light will blink blue five times (if the status light doesn't blink blue after 60 seconds, press and hold the help button again).

Device owner and designated email addresses/phone numbers (if any) will receive a notification with a link to view the location using Google Maps.

IT IS RECOMMENDED TO 'LOCATE' THE DEVICE THROUGH myAspenta APP AFTER RECEIVING THE HELP ALERT TO ENSURE HIGHER LOCATION ACCURACY.

MONITORING THE DEVICE STATUS

Status Light	Event
Solid Yellow*	Fully charged
Blinks Yellow once/second*	Charging (35% full or less)
Blinks Yellow twice/second*	Charging (35%-65% full)
Blinks Yellow three times/second*	Charging (65% full or better)
Solid Red	Low Battery
Blinks Red slowly	Connecting to network
Blinks Red rapidly*	Not charging - slide the power switch to ON position to initiate charging (first release devices only)
Solid blue for 5 seconds	Help alert initiated
Blinks Blue 5 times	Help alert delivered to server
Blinks White	Bluetooth ON
Solid White	Firmware update in progress (Bluetooth ON)
	*Device is connected to external power

CHECKING BATTERY LEVEL

To check the battery level when the device is not connected to external power, briefly press the help button and observe the status light.

- blinks yellow once/second 35% full or less
- blinks yellow twice/second 35%-65% full
- blinks yellow three times/second 65% full or better

You may also view battery level using myAspenta app, it is updated every time you request device location or help alert was initiated.

Status light will turn solid red when the battery level is under 15%.

NOTIFICATIONS

Notifications let device owner and pre-defined contacts know of an event experienced by the device – those depending on your settings can be delivered by SMS, email and in-app notification. myAspenta users with whom you have shared your device will automatically receive in-app notifications.

- **Help Alert** when the help button is pressed for two seconds or more, alert recipients will be notified that the device user needs assistance.
- **Geofence Alert** when the device has departed a predefined geofence (This alert will be send ONLY after location request from the app or help alert)
- Low Battery Alert low power notification sent when the battery life drops below 15%.

BATTERY LIFE

Mode	Battery Life
Standby	Up to 100 hours
Active Locator Service	Up to 160 location updates (10 location updates per request)

Battery operated devices require the user to achieve a balance between battery life and performance. There is, however, a direct and inverse relationship between the frequency of updates and the overall battery life, with more frequent updates resulting in a shorter battery life. Many factors affect battery life. These factors include, but are not limited to: region (rural or suburban), proximity to cell towers, indoor use versus outdoor use, cell phone inhibitors placed in public areas such as schools, areas next to military bases, etc.

When your Vectu locator indicates low battery (status light is red), recharge your battery as defined in the previous section titled "Getting Started".

FIRMWARE UPDATES

To help keep Vectu up-to-date, firmware updates happen periodically and can be performed via Bluetooth ONLY through the myAspenta mobile app. Firmware update feature will only work with smartphones that support Bluetooth 4.0 and are running Android 4.3/iOS 7.0 and higher. You will receive in-app notification once firmware update is available.

Follow below outlined steps in order to update your device's firmware.



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Enable Bluetooth on your phone. Tap "More" button in the Home view and select "Firmware Update". Number in the brackets indicates that new firmware is available.

Select desired device and tap "Ready for download" to download the firmware. Once completed you will see 'Ready for Install" note. Tap again on the device image to proceed.

Enable Bluetooth on your device by double clicking the help button. Tap "VectuPSL" in myAspenta app to initiate firmware update (it might take up to one minute for the device to appear on the list).







Once completed turn the device will be automatically through network registration process - status light will blinks red. The status light turns off when the device enters standby mode and is ready to use. Remember to perform INITIAL SYSTEM TEST (page 6) to verify firmware update.

SUBSCRIPTION RENEWAL

Vectu comes with first years' service fee included. Service fee is required after the first year. You will receive reminder email & in-app notifications prior subscription expiry. To renew your subscription:

- myAspenta web app: go to "User Settings" and select "Subscriptions"
- myAspenta mobile app: select "Subscriptions" from the main app menu

In case subscription has expired the device will be deactivated and cease to function. It is your responsibility to ensure that the subscription is renewed.

myAspenta WEB/MOBILE APP



In this section you will find information needed to start using the myAspenta app. In the following pages you will find two sub-sections: one for myAspenta mobile app (Android, iOS), the other for a web platform accessed from myAspenta.com.

The first time you log into the myAspenta web or mobile app, you will be directed to the "Home" page. It is recommended that you go directly to the "User Settings" to complete **User Preferences** – time zone, measurement units and notification preferences.

MOBILE APP

MAP VIEW

When you open myAspenta app and select your device, you will immediately go to the MAP VIEW. The map will be dimmed if the location update was not transmitted in the last 5 minutes. Green marker represents GPS location, blue marker represents GSM location – it is location based on the GSM triangulation, this location is not accurate, but rather an approximation of the device location.

Note: If the device was never used you will see a note "Location information not available". You will need to perform initial system test to view location on a map – see Page 6.



DEVICE DETAILS

Your device's name and photo, last seen time/date, battery level.

LOCATE

Tap this button to request device location.

PIN

This shows the latest known position of your device.

SHADED CIRCLE

This represents accuracy of the location if GPS signal is not strong enough.

MAP MODE

If you select the "Sat" button, you have the option to view the map in satellite form. If you select "Map", the map will be displayed in a typical street map format.

HEATMAP

To view device location details for a particular day, select the "Heatmap" tab.

REPORTS

Clicking on this icon will open Reports showing past low battery and help alerts details.

MANAGE

Clicking on this icon will open device settings (notification settings, sharing settings, delete device option)

HEATMAP

To view device location requests data for a particular day, select the "Heatmap" tab. Select desired date and location request. Green marker 2 (or \bullet - iOS myAspenta app) represents GPS location, blue marker 2 (or \bullet - iOS myAspenta app) represents GSM location – it is location based on the GSM triangulation, this location is not accurate, but rather an approximation of the device location. We retain historical information for past 90 days.



REPORTS

To view reports, go to the "Reports" tab. You may display following records: location reports, power and battery alerts, help alerts. Choose desired date and report type to view the details. You may select any record and the location of the device at given time will be displayed on the map.

We retain historical information for past 90 days.

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MANAGE DEVICE

To acces device settings tap "Manage" icon in the Map View and select your device.



Users you share your device with cannot edit device notification settings or sharing settings. Those users will be only able to view geofence location, and remove themselves from viewing shared device at any time.

GEOFENCING

The geofence function allows you to create virtual limits around your device. In the park, on the beach, or at home you will always know whether your device is inside the area you have set. If you have requested device location, or the help alert was initiated and the device has left the geofence, you and predefined contacts will receive a notification. Geofence alert will also be sent after the low battery alert is the device is outside of the geofence.

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Follow below steps to create a geofence:

Tap "Manage" icon, select your device and tap "Device Settings"

Select "Setup" geofence

Tap on the map to set geofence location. Long press peripheral marker to adjust the radius.

Add geofence name and tap "Save"

Android: To remove goefence click on the "X" symbol and tap "Save" button.

iOS: To remove geofence go to "Device Settings", swipe left "Geofence" and select delete.

A geofence which is too limited in size may cause false alarms due to inherent inaccuracies in GPS. To avoid getting false alerts, make sure your geofence has a radius of at least 300 m/980 feet.

WEB APP

MAP VIEW

When you open myAspenta app and select your device, you will immediately go to the MAP VIEW. The map will be dimmed if the location update was not transmitted in the last 5 minutes. Green marker represents GPS location, blue marker represents GSM location – it is location based on the GSM triangulation, this location is not accurate, but rather an approximation of the device location.

Note: If the device was never used you will see a note "Location information not available". You will need to perform initial system test to view location on a map – see Page 6.



HEATMAP/HISTORY

To view device location data for a particular day, select the "Heatmap" tab. Last location request data will be displayed - you may select another date and location request from dropdown menu.



Green marker $\stackrel{\textcircled{}}{\Rightarrow}$ represents GPS location, blue marker $\stackrel{\textcircled{}}{\Rightarrow}$ represents GSM location – it is location based on the GSM triangulation, this location is not accurate, but rather an approximation of the device location. We retain historical information for past 90 days.

REPORTS

To display the Report details, click the "Reports" button in "Map View". You may display following records: power and battery alerts, location updates, help alerts. Choose desired date and report type and click submit, you may select any record and the location of the device at given time will be displayed on the map. We retain historical information for past 90 days. If you wish to maintain a record, print the report or save the downloaded file.

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	-	Privacy Policy Terms © 2015 Aspenta Inte	of Use Support Contact us mational. All Rights Reserved				

DEVICE INFORMATION

In order to change device name or upload a picture go to "Device Information" tab within "Manage" menu. You may also delete the device. Deleting device removes permanently history and reports. You will no longer be able to view device location or receive notifications.

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GEOFENCING

The geofence function allows you to create virtual limits around your device. In the park, on the beach, or at home you will always know whether your device is inside the area you have set. If you have requested device location, or

the help alert was initiated and the device has left the geofence, you and predefined contacts will receive a notification. Geofence alert will also be sent after the low battery alert is the device is outside of the geofence.

Follow below steps to create a geofence:



Go to "Device Settings" within "Manage" menu

(2)

Click "Create Geofence"

To adjust the pin, drag the pin to your desired location and drop it. To move the map, place your cursor away from the pin and drag.

Add geofence name and click "Done"



A geofence which is too limited in size may cause false alarms due to inherent inaccuracies in GPS. To avoid getting false alerts, make sure your geofence has a radius of at least 300 m/980 feet.

To remove goefence click "Remove Geofence" button within "Device Settings" menu.

SETTING UP NOTIFICATIONS RECIPIENTS

You can add additional trusted individuals to help monitor your Vectu On-demand Personal GPS Locator and receive notifications - click "Manage" button and select "Notification Settings". You can add up to four email addresses and up to four phone numbers to receive notifications. Click "Save" button to save notification settings.

To edit notification settings, simply click the EDIT button \mathscr{D} located after the particular email address/phone number. You may DELETE (×) particular email address/phone number at any time.

By default notification will be also send to the email address and phone number specified in your "Account Information". Visit "User Preferences" section to update notification preferences.

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DEVICE SHARING

You may also share your device with your friends of family members. To access the sharing preferences go to the device "Manage" view and select "Sharing Settings". Type username or email address of the user you wish to share your device with. Click "Save" button to save sharing preferences.

In case this person is not registered yet, you may send an invitation to join myAspenta. Once this individual creates an account, you will be able to share your device.

You may stop sharing your device at any time by clicking the 'x' button. Users you have shared your device with can also unshare the device.

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GENERAL USAGE TIPS



Vectu includes installed SIM card and works worldwide, anywhere GSM cellular reception exists (excludes Japan, S. Korea and N. Korea).

GPS devices work by receiving satellite signals from the open sky. For optimal operating conditions, your Vectu locator needs to be in clear, unobstructed view of the sky in order to have a line of sight to a group of satellites. When placing the locator in an item such as a briefcase, luggage, or backpack, please ensure that there is no solid material (e.g. metal objects) above or surrounding the locator which may block or weaken the signal it receives from the sky. GPS satellites are in constant motion, rising and setting. Under certain conditions this means a location position that was obtainable fifteen minutes ago in a specific location may not be obtainable in the next try. In this instance there is no fault with the device. Please wait a while before trying to obtain a new location.

SUPPORT

If you have any questions or comments, please contact our Customer Care:

- +1 888-497-1329 Monday through Friday, 8am 4pm (PST), Closed on holidays
- <u>www.vectu.com/faq</u> is updated regularly with answers to Frequently Asked Questions (FAQs)

CARE AND PREVENTIVE MAINTENANCE

Please review the Care and Preventive Maintenance section carefully.

- This Product should be kept clean and dry at all times. Do not clean with liquid or aggressive solvents, but rather a clean dry cloth.
- This Products should only be stored and operated within the specified temperature range
- Avoid leaving the Product in direct sunlight for extended periods of time.
- To minimize the risk of damage, avoid dropping and operating in high-shock and high-vibration environments
- This Product uses an internal, non-user replaceable battery. Do not remove or attempt to remove this non-user replaceable battery.
- Replace chargers with worn or frayed cables.
- You should only use Aspenta approved AC chargers and accessories for this Product.

REPAIRING OR MODIFYING YOUR DEVICE

Never attempt to repair or modify Vectu device, it does not contain any user-serviceable parts. Attempting to disassemble your device may cause damage that is not covered under the warranty. Service should only be provided by Aspenta or an authorized Aspenta service provider.

LIMITED WARRANTY

This product is warranted to be free from defects in materials and workmanship under normal use for 12 months (24 months for European Customers) from the date of purchase. For full details regarding the Limited Warranty and warranty claim procedures, visit <u>vectu.com/warranty</u>.

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FCC COMPLIANCE

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) This device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation. This device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC as FCC ID number: 2ADTO-PLT-001.

This Product generates, uses, and can radiate radio frequency energy and, if not used in accordance with the instruction manual, may cause harmful interference to radio communications.

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